



## **Equality Scheme for Waterways Ireland**

*Drawn up in accordance with Section 75 and Schedule 9 of the Northern Ireland Act 1998*

*This document is available in a range of formats on request.  
Please contact us with your requirements (see 2.8 for contact details)*

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***Approved by the Equality Commission for Northern Ireland on  
24<sup>th</sup> April 2013***

## Foreword

Section 75 of the Northern Ireland Act 1998 (the Act) requires public authorities, in carrying out their functions relating to Northern Ireland, to have due regard to the need to promote equality of opportunity and regard to the desirability of promoting good relations across a range of categories outlined in the Act<sup>1</sup>.

In our equality scheme we set out how Waterways Ireland proposes to fulfil the Section 75 statutory duties.

We will commit the necessary resources in terms of people, time and money to make sure that the Section 75 statutory duties are complied with and that the equality scheme is implemented effectively, and on time.

We commit to having effective internal arrangements in place for ensuring our effective compliance with the Section 75 statutory duties and for monitoring and reviewing our progress.

We will develop and deliver a programme of communication and training with the aim of ensuring that all our staff are made fully aware of our equality scheme and understand the commitments and obligations within it. We will develop a programme of awareness raising for our consultees on the Section 75 statutory duties and our commitments in our equality scheme.

We are fully committed to effectively fulfilling our Section 75 statutory duties across all our functions (including service provision, employment and procurement) through the effective implementation of our equality scheme.


We realise the important role that the community and voluntary sector and the general public have to play to ensure the Section 75 statutory duties are effectively implemented. Our equality scheme demonstrates how determined we are to ensure there are opportunities, for people affected by our work, to positively influence how we carry out our functions in line with our Section 75 statutory duties. It also offers the means whereby persons directly affected by what they consider to be a failure, on our part, to comply with our equality scheme, can make complaints.

We will also undertake an Audit of Inequalities and will develop a Section 75 Action Plan from this audit to cover the period of our Corporate Plan during the life time of the scheme, as a means of ensuring effective implementation of our duties through our internal reporting systems. These documents are separate from the Equality Scheme as they are living documents and there will be more than one action plan during the 5 year lifecycle of this scheme.

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<sup>1</sup> See section 1.1 of our Equality Scheme.

On behalf of Waterways Ireland and its staff I am pleased to support and endorse this equality scheme which has been drawn up in accordance with Section 75 and Schedule 9 of the Northern Ireland Act 1998 and Equality Commission guidelines.

A handwritten signature in black ink that reads "John Martin". The script is cursive and fluid, with the first letters of each name being capitalized and prominent.

**John Martin**  
**Chief Executive**

**Date 4th August 2012**

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# **Chapter 1      Introduction**

## **Section 75 of the Northern Ireland Act 1998**

- 1.1**      Section 75 of the Northern Ireland Act 1998 (the Act) requires Waterways Ireland to comply with two statutory duties:

### **Section 75 (1)**

In carrying out our functions relating to Northern Ireland we are required to have due regard to the need to promote equality of opportunity between: -

- persons of different religious belief, political opinion, racial group, age marital status or sexual orientation
- men and women generally
- persons with a disability and persons without
- persons with dependants and persons without.

### **Section 75 (2)**

In addition, without prejudice to the obligations above, in carrying out our functions in relation to Northern Ireland, we are required to have regard to the desirability of promoting good relations between persons of different religious belief, political opinion or racial group.

“Functions” include the “powers and duties” of a public authority<sup>2</sup>. This includes our employment and procurement functions.

Please see below under “Who we are and what we do” for a detailed explanation of our functions.

## **How we propose to fulfil the Section 75 duties in relation to the relevant functions of Waterways Ireland**

- 1.2**      Schedule 9 4. (1) of the Act requires Waterways Ireland as a designated public authority to set out in an equality scheme how it proposes to fulfil the duties imposed by Section 75 in relation to its relevant functions. This equality scheme is intended to fulfil that statutory requirement. It is both a statement of our arrangements for fulfilling the Section 75 statutory duties and our plan for their implementation.
- 1.3**      Waterways Ireland are committed to the discharge of our Section 75 obligations in all parts of our organisation and we will commit the necessary or make available resources in terms of people, time and

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<sup>2</sup> Section 98 (1) of the Northern Ireland Act 1998.

money to ensure that the Section 75 statutory duties are complied with and that our equality scheme can be implemented effectively.

## **Who we are and what we do**

Waterways Ireland is the largest of the six North/South Implementation Bodies which were established by means of an international treaty made on 8 March 1999 between the British and Irish Governments. This treaty was given domestic effect by means of the North/South Co-operation (Implementation Bodies) (Northern Ireland) Order 1999, and the British-Irish Agreement Act 1999 respectively.

As a Cross Border Body we are responsible to our Sponsor Departments, the Department of Culture, Arts and Leisure (DCAL) in Northern Ireland and the Department of Arts, Heritage and the Gaeltacht (DAHG) in Ireland.

The Body operates under the policy direction of the North / South Ministerial Council and the two Governments, and is accountable to the Northern Ireland Assembly and the Houses of the Oireachtas.

The statutory function of Waterways Ireland is to manage, maintain, develop and restore the inland navigable waterways, principally for recreational purposes.

Waterways Ireland has responsibility for approximately 1,000 km of navigable waterways, comprising;

- the Barrow Navigation
- the Lower Bann Navigation
- the Royal Canal
- the Erne System
- the Shannon-Erne Waterway
- the Grand Canal
- the Shannon Navigation

Waterways Ireland's remit was extended by the North South Ministerial Council in July 2007 to include responsibility for the reconstruction of the Ulster Canal from Upper Lough Erne to Clones and following restoration, for its management, maintenance and development principally for recreational purposes.

## **Waterways Ireland's Mission**

"Our mission is to provide a high quality recreational environment centred on the inland waterways in our care, for the benefit of our customers."

## **Our Core Values**

To ensure delivery of our Mission we are committed to achieving excellence in all our activities. We have set high standards for the delivery of our goals and objectives and these are guided by the Core Values of Waterways Ireland.

Our Core Values provide the basis on which we carry out our business activities and how our staff conducts themselves with our customers.

In all our activities we will be guided by;

- focusing our services and facilities on our customers;
- our commitment to a culture of excellence;
- being open, accessible and accountable;
- working to the highest levels of integrity, impartiality and business equity;
- promoting fairness, equality of opportunity, mutual respect and good relations;
- ensuring value for money;
- having regard for the waterways heritage and natural environment in all our activities;
- developing our internal and external customer relationships;
- developing our staff; and
- taking reasonable, practical measures to provide a safe environment for our staff and our customers.

## **The Vision**

“Our long term vision is to create an interrelated waterways network which will provide accessible recreational benefits and opportunities for all.”

We wish to create facilities and services which will attract and impress visitors from home and aboard, supporting and encouraging the tourism and recreational industries in Northern Ireland and Ireland and promoting sustainable economic growth across the island of Ireland. We seek to protect and enhance the natural environment in and along our waterways for the enjoyment of future generations.

## **Chapter 2      Our arrangements for assessing our compliance with the Section 75 duties**

(Schedule 9 4. (2) (a))

- 2.1** Some of our arrangements for assessing our compliance with the Section 75 statutory duties are outlined in other relevant parts of this equality scheme. Details on Monitoring arrangements and Assessment of Impact of Policies arrangements are included in Chapter 4. Details on Consultation are outlined in Chapter 3, Publications in Chapter 9 and Complaints in Chapter 8.

In addition we have the following arrangements in place for assessing our compliance:

### **Responsibilities and reporting**

- 2.2** We are committed to the fulfilment of our Section 75 obligations in all parts of our work.
- 2.3** Responsibility for the effective implementation of our equality scheme lies with the Chief Executive. The Chief Executive is accountable to both Sponsor Departments, the Department of Culture, Arts and Leisure and the Department of Arts, Heritage and the Gaeltacht, for the development, implementation, maintenance and review of the equality scheme in accordance with Section 75 and Schedule 9 of the Northern Ireland Act 1998, including any good practice or guidance that has been or may be issued by the Equality Commission.
- 2.4** If you have any questions or comments regarding our equality scheme, please contact in the first instance Sharon Roulston, the Equality Officer at the address given below and we will respond to you as soon as possible:

The Equality Officer can be contacted at:

**Waterways Ireland  
2 Sligo Road  
Enniskillen  
Co Fermanagh  
BT74 7JY**

**Email:** [caroline.mccarroll@waterwaysireland.org](mailto:caroline.mccarroll@waterwaysireland.org)

**Telephone:** +44 (0) 2866346252

**Text Phone:** +44 (0) 2866346233



- 2.5** Objectives and targets relating to the statutory duties will be integrated into our strategic and operational business plans<sup>3</sup>.
- 2.6** Employees' job descriptions and performance plans reflect their contributions to the discharge of the Section 75 statutory duties and implementation of the equality scheme, where relevant. The personal performance plans are subject to appraisal in the annual performance review.
- 2.7** Waterways Ireland prepares an annual report on the progress we have made on implementing the arrangements set out in this equality scheme to discharge our Section 75 statutory duties (Section 75 annual progress report).

The Section 75 annual progress report will be sent to the Equality Commission by 31 August each year and will follow any guidance on annual reporting issued by the Equality Commission.

Progress on the delivery of Section 75 statutory duties will also be included in our (organisational) annual report.

- 2.8** The latest Section 75 annual progress report is available on our website link below or by contacting:

**Caroline McCarroll**  
**Equality Officer**  
**Waterways Ireland**  
**2 Sligo Road**  
**Enniskillen**  
**Co Fermanagh**  
**BT74 7JY**

**Tel: +44 (0) 2866346252**  
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**Website: [www.waterwaysireland.org](http://www.waterwaysireland.org)**

- 2.9** Waterways Ireland liaise closely with the Equality Commission to ensure that progress on the implementation of our equality scheme is maintained.

## **Action Plan/Action Measures**

- 2.10** Waterways Ireland will develop an action plan to promote equality of opportunity and good relations. The action plan does not form part of the approved Equality Scheme.

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<sup>3</sup> See Appendix 4 'Timetable for measures proposed' and section 2.11 of this equality scheme.

- 2.11** The action measures that will make up our action plan will be relevant to our functions. They will be developed and prioritised on the basis of an audit of inequalities. The audit of inequalities will gather and analyse information across the Section 75 categories<sup>4</sup> to identify the inequalities that exist for our service users and those affected by our policies<sup>5</sup>.
- 2.12** Action measures will be specific, measurable, linked to achievable outcomes, realistic and time bound. Action measures will include performance indicators and timescales for their achievement.
- 2.13** We will develop any action plans for a period of between one and five years in order to align them with our corporate and business planning cycles. Implementation of the action measures will be incorporated into our business planning process.
- 2.14** We will seek input from our stakeholders and consult on our action plan before we send it to the Equality Commission and thereafter when reviewing the plan as per 2.15 below.
- 2.15** We will monitor our progress on the delivery of our action measures annually and update the action plan as necessary to ensure that it remains effective and relevant to our functions and work.
- 2.16** Waterways Ireland will inform the Commission of any changes or amendments to our action plan and will also include this information in our Section 75 annual progress report to the Commission. Our Section 75 annual progress report will incorporate information on progress we have made in implementing our action plans/action measures.
- 2.17** Once finalised, our action plan will be available from Waterways Ireland's Equality Officer and on our website, as detailed below:
- Caroline McCarroll - Equality Officer**  
**Waterways Ireland**  
**2 Sligo Road**  
**Enniskillen**  
**Co Fermanagh**  
**BT74 7JY**

**Telephone: +44 (0) 2866346252**  
**Text Phone +44 (0) 2866346233**

**E-mail to: [caroline.mccarroll@waterwaysireland.org](mailto:caroline.mccarroll@waterwaysireland.org)**  
**Website: [www.waterwaysireland.org](http://www.waterwaysireland.org)**

If you require the plan in an alternative format please contact us on the details provided above.

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<sup>4</sup> See section 1.1 of this equality scheme for a list of these categories.

<sup>5</sup> See section 4.1 of this equality scheme for a definition of policies.

## Chapter 3      Our arrangements for consulting

(Schedule 9 4. (2) (a)) - on matters to which a duty (S75 (1) or (2)) is likely to be relevant (including details of the persons to be consulted).

(Schedule 9 4. (2) (b)) on the likely impact of policies adopted or proposed to be adopted by us on the promotion of equality of opportunity.

- 3.1** We recognise the importance of consultation in all aspects of the implementation of our statutory equality duties. We will consult on our equality scheme, action measures, equality impact assessments and other matters relevant to the Section 75 statutory duties.
- 3.2** We are committed to carrying out consultation in accordance with the following principles (as contained in the Equality Commission's guidance '*Section 75 of the Northern Ireland Act 1998 – A Guide for Public Authorities (April 2010)*')
- 3.2.1** All consultations will seek the views of those directly affected by the matter/policy, the Equality Commission, representative groups of Section 75 categories, other public authorities, voluntary and community groups, our staff and their trades unions and such other groups who have a legitimate interest in the matter, whether or not they have a direct economic or personal interest.

Initially all consultees (see Appendix 3), as a matter of course, will be notified (by email or post) of the matter/policy being consulted upon to ensure they are aware of all consultations. Thereafter, to ensure the most effective use of our and our consultees' resources, we will take a targeted approach to consultation for those consultees that may have a particular interest in the matter/policy being consulted upon and to whom the matter/policy is of particular relevance. This may include for example regional or local consultations, sectoral or thematic consultation etc.

- 3.2.2** Consultation with all stakeholders will begin as early as possible. We will engage with affected individuals and representative groups to identify how best to consult or engage with them. We will ask our consultees what their preferred consultation methods are and will give consideration to these. Methods of consultation could include:-

- Face-to-face meetings
- Focus groups
- Written documents with the opportunity to comment in writing
- Questionnaires
- Information/notification by email with an opportunity to opt in/opt out of the consultation

- Internet discussions or
- Telephone consultations

This list is not exhaustive and we may develop other additional methods of consultation more appropriate to key stakeholders and the matter being consulted upon.

- 3.2.3** We will consider the accessibility and format of every method of consultation we use in order to remove barriers to the consultation process. Specific consideration will be given as to how best to communicate with children and young people, people with disabilities (in particular people with learning disabilities) and minority ethnic communities. We take account of existing and developing good practice, including the Equality Commission's guidance *Let's Talk Let's Listen – Guidance for public authorities on consulting and involving children and young people (2008)*.

Waterways Ireland will continue to be committed to achieving effective communication with all our customers both internal and external.

Information will be made available, on request, in alternative formats<sup>6</sup>, in a timely manner, usually within 10 working days. Consultees will be notified by the Equality Officer if the request for an alternative format cannot be made available within 10 working days. We will ensure that such consultees have equal time to respond.

- 3.2.4** Specific training is provided to those facilitating consultations to ensure that they have the necessary skills to communicate effectively with consultees.

- 3.2.5** To ensure effective consultation with consultees<sup>7</sup> on Section 75 matters, we will develop a programme of awareness raising on the Section 75 statutory duties and the commitments in our equality scheme by undertaking the following:

- Ensure direct contact with all relevant key stakeholders regarding specific consultations;
- Ensure that staff facilitating consultations have the skills to effectively communicate and interact with the relevant consultees;
- All consultations will be placed on our website for public access and communicated to all staff internally via our staff newsletter and intranet.

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<sup>6</sup> See Chapter 6 of our equality scheme for further information on alternative formats of information we provide.

<sup>7</sup> Please see Appendix 3 for a list of our consultees.

**3.2.6** The consultation period lasts for a minimum of twelve weeks to allow adequate time for groups to consult amongst themselves as part of the process of forming a view. However, in exceptional circumstances when this timescale is not feasible (for example implementing EU Directives or UK wide legislation, meeting Health and Safety requirements, addressing urgent public health matters or complying with Court judgements), we may shorten timescales to eight weeks, or less, before the policy is implemented. We may continue consultation thereafter and will review the policy as part of our monitoring commitments<sup>8</sup>.

Where, under these exceptional circumstances, we must implement a policy immediately, as it is beyond our authority's control, we may consult after implementation of the policy, in order to ensure that any impacts of the policy are considered.

**3.2.7** If a consultation exercise is to take place over a period when consultees are less able to respond, for example, over the summer or Christmas break, or if the policy under consideration is particularly complex, we will give consideration to the feasibility of allowing a longer period for the consultation.

**3.2.8** We are conscious of the fact that affected individuals and representative groups may have different needs. We will take appropriate measures to ensure full participation in any meetings that are held. We will consider for example the time of day, the appropriateness of the venue, in particular whether it can be accessed by those with disabilities, how the meeting is to be conducted, the use of appropriate language, whether a signer and/or interpreter is necessary, and whether the provision of childcare and support for other carers is required.

**3.2.9** We make all relevant information available to consultees in appropriate formats to ensure meaningful consultation. This includes detailed information on the policy proposal being consulted upon and any relevant quantitative and qualitative data.

**3.2.10** In making any decision with respect to a policy adopted or proposed to be adopted, we take into account any assessment and consultation carried out in relation to the policy.

**3.2.11** We provide feedback to consultees in a timely manner. A feedback report is prepared which includes summary information on the policy consulted upon, a summary of consultees' comments and a summary of our consideration of and response to consultees' input. The feedback is provided in formats suitable to consultees. (Please see also 6.3)

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<sup>8</sup> Please see below at 4.27 to 4.31 for details on monitoring.

- 3.3** A list of our consultees is included in this equality scheme at Appendix 3. It can also be obtained from our website at

[www.waterwaysireland.org](http://www.waterwaysireland.org)

or by contacting

**Caroline McCarroll  
Equality Officer  
Waterways Ireland  
2 Sligo Road  
Enniskillen  
Co Fermanagh  
BT74 7JY**

**E-mail to: [caroline.mccarroll@waterwaysireland.org](mailto:caroline.mccarroll@waterwaysireland.org)**

**Telephone: +44 (0) 28 66346252  
Text Phone: +44 (0) 2866346233**

- 3.4** Our consultation list is not exhaustive and is reviewed on an annual basis to ensure it remains relevant to our functions and policies.

We welcome enquiries from any person/s or organisations wishing to be added to the list of consultees. Please contact Sharon Roulston (contact details as set out above) to provide your contact details and have your areas of interest noted or have your name/details removed or amended. Please also inform us at this stage if you would like information sent to you in a particular format or language.

## Chapter 4      Our arrangements for assessing, monitoring and publishing the impact of policies

(Schedule 9 4. (2) (b); Schedule 9 4. (2) (c); Schedule 9 4. (2) (d); Schedule 9 9. (1); Schedule 9 9.(2))

### Our arrangements for assessing the likely impact of policies adopted or proposed to be adopted on the promotion of equality of opportunity

(Schedule 9 4. (2) (b))

- 4.1 In the context of Section 75, 'policy' is very broadly defined and it covers all the ways in which we carry out or propose to carry out our functions in relation to Northern Ireland. In respect of this equality scheme, the term policy is used for any (proposed/amended/existing) strategy, policy initiative or practice and/or decision, whether written or unwritten and irrespective of the label given to it, e.g., 'draft', 'pilot', 'high level' or 'sectoral'.
- 4.2 In making any decision with respect to a policy adopted or proposed to be adopted, we take into account any assessment and consultation carried out in relation to the policy, as required by Schedule 9 9. (2) of the Northern Ireland Act 1998.
- 4.3 Waterways Ireland uses the tools of **screening** and **equality impact assessment** to assess the likely impact of a policy on the promotion of equality of opportunity and good relations. In carrying out these assessments we will relate them to the intended outcomes of the policy in question and will also follow Equality Commission guidance:
- the guidance on screening, including the screening template, as detailed in the Commission's guidance '*Section 75 of the Northern Ireland Act 1998 – A Guide for Public Authorities (April 2010)*' and
  - on undertaking an equality impact assessment as detailed in the Commission's guidance '*Practical guidance on equality impact assessment (February 2005)*'.

### Screening

- 4.4 The purpose of screening is to identify those policies that are likely to have an impact on equality of opportunity and/or good relations.
- 4.5 Screening is completed at the earliest opportunity in the policy development/review process. Policies which we propose to adopt will be subject to screening prior to implementation. For more detailed

strategies or policies that are to be put in place through a series of stages, we will screen at various stages during implementation.

**4.6** The lead role in the screening of a policy is taken by the policy decision maker who has the authority to make changes to that policy. However, screening will also involve other relevant team members, for example, equality specialists, those who implement the policy and staff members from other relevant work areas. Where possible we will include key stakeholders in the screening process.

**4.7** The following questions are applied to all our policies as part of the screening process:

- What is the likely impact on equality of opportunity for those affected by this policy, for each of the Section 75 equality categories? (minor/major/none)
- Are there opportunities to better promote equality of opportunity for people within the Section 75 equality categories?
- To what extent is the policy likely to impact on good relations between people of a different religious belief, political opinion or racial group? (minor/major/none)
- Are there opportunities to better promote good relations between people of a different religious belief, political opinion or racial group?

**4.8** In order to answer the screening questions, we gather all relevant information and data, both qualitative and quantitative. In taking this evidence into account we consider the different needs, experiences and priorities for each of the Section 75 equality categories. Any screening decision will be informed by this evidence.

**4.9** Completion of screening, taking into account our consideration of the answers to all four screening questions set out in 4.7 above, will lead to one of the following three outcomes:

1. the policy has been 'screened in' for equality impact assessment;
2. the policy has been 'screened out' with mitigation<sup>9</sup> or an alternative policy proposed to be adopted;
3. the policy has been 'screened out' without mitigation or an alternative; policy proposed to be adopted.

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<sup>9</sup> Mitigation – Where an assessment (screening in this case) reveals that a particular policy has an adverse impact on equality of opportunity and / or good relations, a public authority must consider ways of delivering the policy outcomes which have a less adverse effect on the relevant Section 75 categories.



- 4.10** If our screening concludes that the likely impact of a policy is ‘minor’ in respect of one, or more, of the equality of opportunity and/or good relations categories, we may on occasion decide to proceed with an equality impact assessment (EQIA), depending on the policy. If an EQIA is not to be conducted we will nonetheless consider measures that might mitigate the policy impact as well as alternative policies that might better achieve the promotion of equality of opportunity and/or good relations.

Where we mitigate we will outline in our screening template the reasons to support this decision together with the proposed changes, amendments or alternative policy.

This screening decision will be ‘signed off’ by the appropriate policy lead within Waterways Ireland.

- 4.11** If our screening concludes that the likely impact of a policy is ‘major’ in respect of one, or more, of the equality of opportunity and/or good relations categories, we will normally subject the policy to an equality impact assessment. This screening decision will be ‘signed off’ by the appropriate policy lead within Waterways Ireland.
- 4.12** If our screening concludes that the likely impact of a policy is ‘none’, in respect of all of the equality of opportunity and/or good relations categories, we may decide to screen the policy out. If a policy is ‘screened out’ as having no relevance to equality of opportunity or good relations, we will give details of the reasons for the decision taken. This screening decision will be ‘signed off’ by the appropriate policy lead within Waterways Ireland.
- 4.13** As soon as possible following the completion of the screening process, the screening template, signed off and approved by the senior manager responsible for the policy, will be made available on our website

[www.waterwaysireland.org](http://www.waterwaysireland.org)

and on request.

**Sharon Roulston  
Equality Officer  
Waterways Ireland  
2 Sligo Road  
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BT74 7JY**

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- 4.14** If a consultee, including the Equality Commission, raises a concern about a screening decision based on supporting evidence, we will review the screening decision.
- 4.15** Our screening reports are published quarterly [see below at 4.20 - 4.22 and 4.23 for details].

### **Equality Impact Assessment**

- 4.16** An equality impact assessment (EQIA) is a thorough and systematic analysis of a policy, whether that policy is formal or informal, and irrespective of the scope of that policy. The primary function of an EQIA is to determine the extent of any impact of a policy upon the Section 75 categories and to determine if the impact is an adverse one. It is also an opportunity to demonstrate the likely positive outcomes of a policy and to seek ways to more effectively promote equality of opportunity and good relations.
- 4.17** Once a policy is screened and screening has identified that an EQIA is necessary, we will carry out the EQIA in accordance with Equality Commission guidance. The equality impact assessment will be carried out as part of the policy development process, before the policy is implemented.
- 4.18** Any EQIA will be subject to consultation at the appropriate stage(s). (For details see above Chapter 3 “Our Arrangements for Consulting”).

### **Our arrangements for publishing the results of the assessments of the likely impact of policies we have adopted or propose to adopt on the promotion of equality of opportunity**

(Schedule 9 4. (2) (d); Schedule 9 9. (1))

- 4.19** We make publicly available the results of our assessments (screening and EQIA) of the likely impact of our policies on the promotion of equality of opportunity and good relations.

### **What we publish**

#### **4.20 Screening reports**

These will be published quarterly on Waterways Ireland’s website.

Screening reports will include:

- All policies screened by Waterways Ireland over the three month period
- A statement of the aim(s) of the policy/policies to which the assessment relates

- Consideration given to measures which might mitigate any adverse impact
- Consideration given to alternative policies which might better achieve the promotion of equality of opportunity;
- Screening decisions, i.e.:
  - whether the policy has been 'screened in' for equality impact assessment.
  - whether the policy has been 'screened out' with mitigation or an alternative policy proposed to be adopted.
  - whether the policy has been 'screened out' without mitigation or an alternative policy proposed to be adopted.
  - Where applicable, a timetable for conducting equality impact assessments
  - A link to the completed screening template(s) on our website

#### **4.21 Screening templates**

For details on the availability of our screening templates please refer to 4.13.

#### **4.22 Equality impact assessments**

EQIA reports are published once the impact assessment has been completed. These reports include:

- A statement of the aim of the policy assessed
- Information and data collected
- Details of the assessment of impact(s)
- Consideration given to measures which might mitigate any adverse impact
- Consideration given to alternative policies which might better achieve the promotion of equality of opportunity
- Consultation responses
- The decision taken
- Future monitoring plans.

### **How we publish the information**

**4.23** All information we publish is accessible and can be made available in alternative formats on request. Please see 6.3 below.

### **Where we publish the information**

**4.24** The results of our assessments (screening reports and completed templates, the results of equality impact assessments) are available on our website [www.waterwaysireland.org](http://www.waterwaysireland.org) and by contacting:

**Caroline McCarroll  
Equality Officer  
Waterways Ireland  
2 Sligo Road  
Enniskillen  
Co Fermanagh  
BT74 7JY**

**E-mail to: [caroline.mccarroll@waterwaysireland.org](mailto:caroline.mccarroll@waterwaysireland.org)**

**Telephone: +44 (0) 2866346252  
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- 4.25** In addition to the above, screening reports (electronic link or hard copy on request if more suitable for recipients) which include all policies screened over a 3 month period are also sent directly to all consultees on a quarterly basis.
- 4.26** We will inform the general public about the availability of this material through communications such as press releases where appropriate.

### **Our arrangements for monitoring any adverse impact of policies we have adopted on equality of opportunity**

(Schedule 9 4. (2) (c))

- 4.27** Monitoring can assist us to deliver better public services and continuous improvements. Monitoring Section 75 information involves the processing of sensitive personal data (data relating to the racial or ethnic origin of individuals, sexual orientation, political opinion, religious belief, etc). In order to carry out monitoring in a confidential and effective manner, Waterways Ireland follows guidance from the Office of the Information Commissioner and the Equality Commission.
- 4.28** We monitor any adverse impact on the promotion of equality of opportunity of policies we have adopted. We are also committed to monitoring more broadly to identify opportunities to better promote equality of opportunity and good relations in line with Equality Commission guidance.
- 4.29** The systems we have established to monitor the impact of policies and identify opportunities to better promote equality of opportunity and good relations are:
- The collection, collation and analysis of existing relevant primary quantitative and qualitative data across all nine equality categories on an ongoing basis

- An audit of existing information systems within one year of approval of this equality scheme, to identify the extent of current monitoring and take action to address any gaps in order to have the necessary information on which to base decisions
- Undertaking or commissioning new data if necessary.

**4.30** If over a two year period monitoring and evaluation show that a policy results in greater adverse impact than predicted, or if opportunities arise which would allow for greater equality of opportunity to be promoted, we will ensure that the policy is revised to achieve better outcomes for relevant equality groups.

**4.31** We review our EQIA monitoring information on an annual basis. Other monitoring information is reviewed in line with the specific targets as outlined in our action plan.

We ensure any complaints in relation to Section 75 legislation are addressed as and when they arise promptly and efficiently.

## **Our arrangements for publishing the results of our monitoring**

(Schedule 9 4. (2) (d))

**4.32** Schedule 9 4. (2) (d) requires us to publish the results of the monitoring of adverse impacts of policies we have adopted. However, we are committed to monitoring more broadly and the results of our policy monitoring are published as follows:

**4.33** EQIA monitoring information is published as part of our Section 75 annual progress report [see 2.7]

**4.34** The results of EQIA monitoring will be published in relevant documents and made available via our website

**4.35** All information published is accessible and can be made available in alternative formats on request. Please see below at 6.3 for details.

## **Chapter 5      Staff training**

(Schedule 9 4.(2) (e))

### **Commitment to staff training**

- 5.1** We recognise that awareness raising and training play a crucial role in the effective implementation of our Section 75 duties.
- 5.2** Our Chief Executive wishes to positively communicate the commitment of Waterways Ireland to the Section 75 statutory duties, both internally and externally.

To this end we have introduced an effective communication and training programme for all staff and will ensure that our commitment to the Section 75 statutory duties is made clear in all relevant publications.

### **Training objectives**

- 5.3** Waterways Ireland will continue to provide detailed training in respect of this Equality scheme. Waterways Ireland will draw up a training plan for its staff which will aim to achieve the following objectives:
- to raise awareness of the provisions of Section 75 of the Northern Ireland Act 1998, our equality scheme commitments and the particular issues likely to affect people across the range of Section 75 categories, to ensure that our staff fully understand their role in implementing the scheme.
  - to provide those staff involved in the assessment of policies (screening and EQIA) with the necessary skills and knowledge to do this work effectively.
  - to provide those staff who deal with complaints in relation to compliance with our equality scheme with the necessary skills and knowledge to investigate and monitor complaints effectively.
  - to provide those staff involved in consultation processes with the necessary skills and knowledge to do this work effectively.
  - to provide those staff involved in the implementation and monitoring of the effective implementation of the Waterways Ireland equality scheme with the necessary skills and knowledge to do this work effectively.

## **Awareness raising and training arrangements**

**5.4** The following arrangements are in place to ensure all our staff and Directors are aware of and understand our equality obligations.

- We will develop a summary of this equality scheme and make it available to all staff.
- We will provide access to copies of the full equality scheme for all staff; ensure that any queries or questions of clarification from staff are addressed effectively.
- Staff in Waterways Ireland will receive a briefing on this equality scheme within six months of its approval.
- The Section 75 statutory duties form part of induction training for new staff.
- Focused training is provided for key staff within Waterways Ireland who are directly engaged in taking forward the implementation of our equality scheme commitments (for example those involved in research and data collection, policy development, service design, conducting equality impact assessments, consultation, monitoring and evaluation).
- Where appropriate, training will be provided to ensure staff are aware of the issues experienced by the range of Section 75 groups.
- When appropriate and on an ongoing basis, arrangements will be made to ensure staff are kept up to date with Section 75 developments.

**5.5** Training and awareness raising programmes will, where relevant, be developed in association with the appropriate Section 75 groups and our staff.

In order to share resources and expertise, Waterways Ireland will, where possible, work closely with other bodies and agencies in the development and delivery of training.

## **Monitoring and evaluation**

**5.6** Our training programme is subject to the following monitoring and evaluation arrangements:

- We evaluate the extent to which all participants in this training programme have acquired the necessary skills and knowledge to achieve each of the above objectives.

- The extent to which training objectives have been met will be reported on as part of the Section 75 annual progress report, which will be sent to the Equality Commission.
- Evaluation forms will be completed by all staff attending training on equality. This feedback will be analysed and monitored and all relevant adjustments will be made to the training where necessary.

**5.7** All staff have received equality training. Staff working within the Equality Unit and Human Resources have received specialist training and will continue to receive refresher training on an annual basis.



## **Chapter 6      Our arrangements for ensuring and assessing public access to information and services we provide**

(Schedule 9 4. (2) (f))

- 6.1** Waterways Ireland is committed to ensuring that the information we disseminate and the services we provide are fully accessible to all parts of the community in Northern Ireland. We keep our arrangements under review to ensure that this remains the case.
- 6.2** We are aware that some groups will not have the same access to information as others.  
In particular:
- People with sensory, learning, communication and mobility disabilities may require printed information in other formats;
  - Members of ethnic minority groups, whose first language is not English, may have difficulties with information provided only in English;
  - Children and young people may not be able to fully access or understand information.

### **Access to information**

- 6.3** To ensure equality of opportunity in accessing information, we provide information in alternative formats on request, where reasonably practicable. Where the exact request cannot be met we will ensure a reasonable alternative is provided.

Alternative formats may include Easy Read, Braille, audio formats, large print or minority languages to meet the needs of those for whom English is not their first language.

Waterways Ireland liaises with representatives of young people and disability and minority ethnic organisations and takes account of existing and developing good practice.

We will respond to requests for information in alternative formats in a timely manner, usually within 10 days. If we cannot meet the request within this timescale, a revised timescale will be communicated without delay.

- 6.4** In disseminating information through the media we will seek to advertise in the press where appropriate.

- 6.5** All Waterways Ireland publications are screened to ensure we are providing accessible documents for all. This exercise is carried out by trained staff.

## **Access to services**

- 6.6** Waterways Ireland is committed to ensuring that all of our services are fully accessible to everyone in the community across the Section 75 categories and has been mainstreamed into all areas of our service delivery.

Waterways Ireland also adheres to the relevant provisions of current anti-discrimination legislation.

- 6.7** Accessibility Access Auditors have been trained and appointed and a 5 year audit plan of the built environment has commenced.

## **Assessing public access to information and services**

- 6.8** We monitor annually across all our functions, in relation to access to information and services, to ensure equality of opportunity and good relations are promoted.

- 6.9** Waterways Ireland will also have due regard to its duties on the promotion and encouragement of good relations between people of different racial groups, religious beliefs and political opinions.

Waterways Ireland reports on the assessment of public access to information and services as part of our Section 75 Progress Report to the Equality Commission.

## **Chapter 7      Timetable for measures we propose in this equality scheme**

(Schedule 9 4. (3) (b))

- 7.1** Appendix 4 outlines our timetable for all measures proposed within this equality scheme. The measures outlined in this timetable will be incorporated into our business planning processes.
- 7.2** This timetable is different from and in addition to our commitment to developing action plans/action measures to specifically address inequalities and further promote equality of opportunity and good relations. We have included in our equality scheme a commitment to develop an action plan. Accordingly, this commitment it is listed in the timetable of measures at Appendix 4. For information on these action measures please see above at 2.11 – 2.18.

## Chapter 8      Our complaints procedure

(Schedule 9 10.)

- 8.1** Waterways Ireland is responsive to the views of members of the public. We will endeavour to resolve all complaints made to us.
- 8.2** Schedule 9 paragraph 10 of the Act refers to complaints. A person can make a complaint to a public authority if the complainant believes he or she may have been directly affected by an alleged failure of the authority to comply with its approved equality scheme.

If the complaint has not been resolved within a reasonable timescale, the complaint can be brought to the Equality Commission.

- 8.3** A person wishing to make a complaint that Waterways Ireland has failed to comply with its approved equality scheme should contact:

**Caroline McCarroll**  
**Equality Officer**  
**Waterways Ireland**  
**2 Sligo Road**  
**Enniskillen**  
**Co Fermanagh**  
**BT74 7JY**

E-mail to: [caroline.mccarroll@waterwaysireland.org](mailto:caroline.mccarroll@waterwaysireland.org)

**Telephone: +44 (0) 2866346252**  
**Text Phone +44 (0) 2866346233**

- 8.4** We will in the first instance acknowledge receipt of each complaint within ten working days.
- 8.5** Waterways Ireland will carry out an internal investigation of the complaint and will respond substantively to the complainant within one (1) month of the date of receiving the letter of complaint. Under certain circumstances, if the complexity of the matter requires a longer period, the period for response to the complainant may be extended to two (2) months. In those circumstances, the complainant will be advised of the extended period within one month of making the complaint.
- 8.6** During this process the complainant will be kept fully informed of the progress of the investigation into the complaint and of any outcomes.
- 8.7** In any subsequent investigation by the Equality Commission Waterways Ireland will co-operate fully and provide access in a timely

manner to any relevant documentation that the Equality Commission may require.

Similarly, Waterways Ireland will co-operate fully with any investigation by the Equality Commission under sub-paragraph 11 (1) (b) of Schedule 9 to the Northern Ireland Act 1998.

- 8.8** Waterways Ireland will make all efforts to implement promptly and in full any recommendations arising out of any Commission investigation.

## Chapter 9 Publication of our equality scheme

(Schedule 9 4. (3) (c))

- 9.1 Waterways Ireland's equality scheme is available free of charge in print form and alternative formats from:

**Caroline McCarroll**  
**Equality Officer**  
**Waterways Ireland**  
**2 Sligo Road**  
**Enniskillen**  
**Co Fermanagh**  
**BT74 7JY**

E-mail to: [caroline.mccarroll@waterwaysireland.org](mailto:caroline.mccarroll@waterwaysireland.org)

**Telephone: +44 (0) 2866346252**  
**Text Phone: +44 (0) 2866346233**

- 9.2 Our equality scheme is also available on our website at:

[www.waterwaysireland.org](http://www.waterwaysireland.org)

- 9.3 The following arrangements are in place for the publication in a timely manner of our equality scheme to ensure equality of access:

- We will make every effort to communicate widely the existence and content of our equality scheme. This may include press releases, prominent advertisements in the press, the internet and direct mail shots to groups representing the various categories in Section 75.
- We will email a link to our approved equality scheme to our consultees on our consultation lists. Other consultees without e-mail will be notified by letter that the scheme is available on request. We will respond to requests for the equality scheme in alternative formats in a timely manner, usually within ten working days.
- Our equality scheme is available on request in alternative formats such as Easy Read, Braille, large print, audio formats (CD, mp3, DAISY) and in minority languages to meet the needs of those not fluent in English.
- Waterways Ireland will liaise with representative groups and experts in response to specific requests for communication of the scheme to children and young people and people with disabilities.

- 9.4** For a list of our stakeholders and consultees please see Appendix 3 of the equality scheme, visit our website at: [www.waterwaysireland.org](http://www.waterwaysireland.org) or contact

**Caroline McCarroll**  
**Equality Officer**  
**Waterways Ireland**  
**2 Sligo Road**  
**Enniskillen**  
**Co Fermanagh**  
**BT74 7JY**

E-mail to: [caroline.mccarroll@waterwaysireland.org](mailto:caroline.mccarroll@waterwaysireland.org)

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## **Chapter 10      Review of our equality scheme**

(Schedule 9 8. (3))

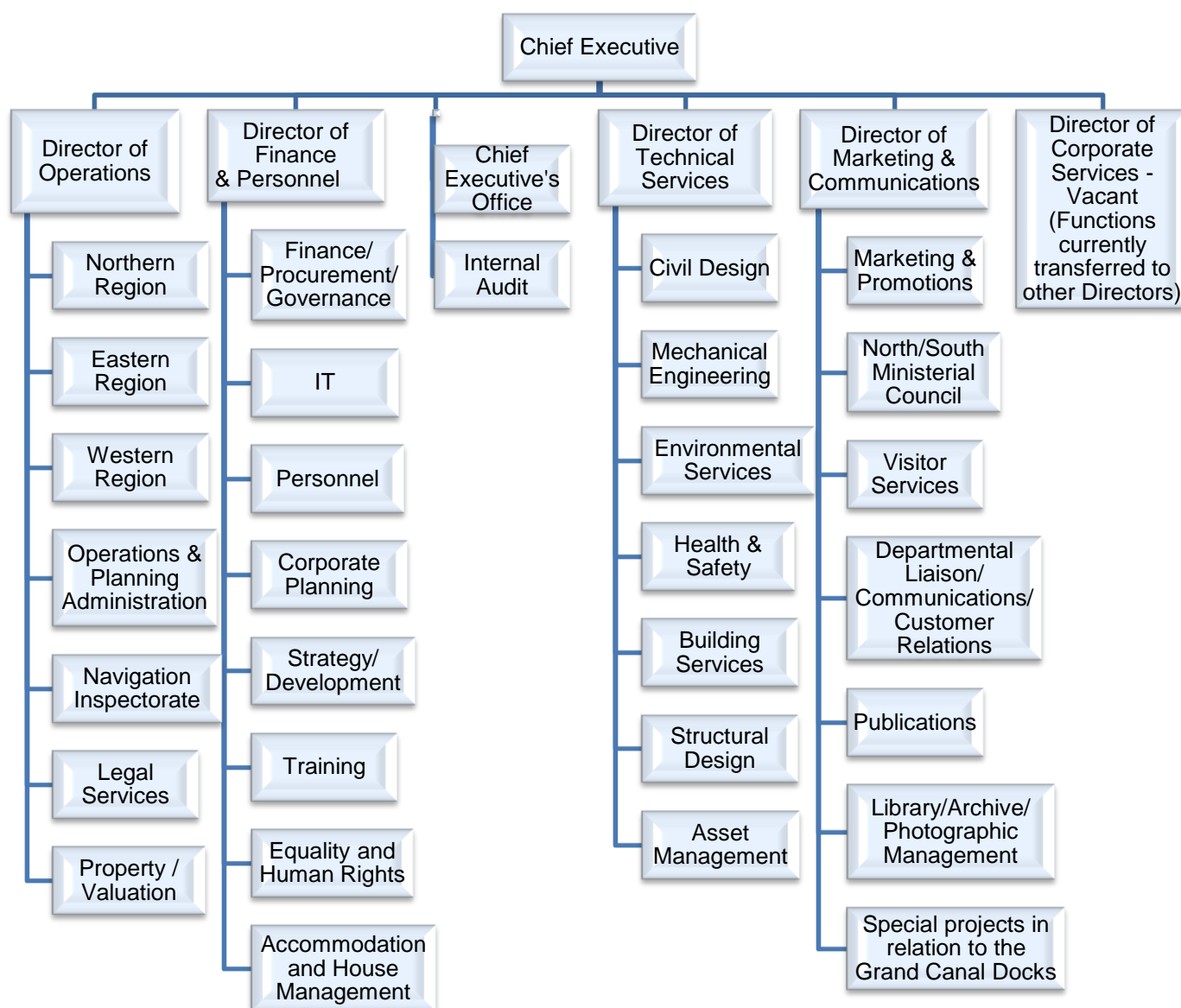
- 10.1** As required by Schedule 9 paragraph 8 (3) of the Northern Ireland Act 1998 we will conduct a thorough review of this equality scheme. This review will take place either within five years of submission of this equality scheme to the Equality Commission or within a shorter timescale to allow alignment with the review of other planning cycles.

The review will evaluate the effectiveness of our scheme in relation to the implementation of the Section 75 statutory duties relevant to our functions in Northern Ireland.

- 10.2** In undertaking this review we will follow any guidance issued by the Equality Commission. A report of this review will be made public through our website – [www.waterwaysireland.org](http://www.waterwaysireland.org) and sent to the Equality Commission.



## Appendix 1 Organisational Chart



### Staff Numbers

						Total
Professional, Technical and Administration	53	29	5	28	9	124
Operational	257					257
<b>Total</b>	<b>310</b>	<b>29</b>	<b>5</b>	<b>28</b>	<b>9</b>	<b>381</b>

## Appendix 2 Example groups relevant to the Section 75 categories for Northern Ireland purposes

***Please note, this list is for illustration purposes only, it is not exhaustive.***

Category	Example groups
Religious belief	<p>Buddhist; Catholic; Hindu; Jewish; Muslims, people of no religious belief; Protestants; Sikh; other faiths.</p> <p>For the purposes of Section 75, the term “religious belief” is the same definition as that used in the <i>Fair Employment &amp; Treatment (NI) Order</i><sup>10</sup>. Therefore, “religious belief” also includes any <i>perceived</i> religious belief (or perceived lack of belief) and, in employment situations only, it also covers any “<i>similar philosophical belief</i>”.</p>
Political opinion <sup>11</sup>	Nationalist generally; Unionists generally; members/supporters of other political parties.
Racial group	Black people; Chinese; Indians; Pakistanis; people of mixed ethnic background; Polish; Roma; Travellers; White people.
Men and women generally	Men (including boys); Trans-gendered people; Transsexual people; women (including girls).
Marital status	Civil partners or people in civil partnerships; divorced people; married people; separated people; single people; widowed people.
Age	Children and young people; older people.
Persons with a disability	Persons with disabilities as defined by the Disability Discrimination Act 1995.
Persons with dependants	Persons with personal responsibility for the care of a child; for the care of a person with a disability; or the care of a dependant older person.
Sexual orientation	Bisexual people; heterosexual people; gay or lesbian people.

<sup>10</sup> See Section 98 of the Northern Ireland Act 1998, which states: “*In this Act...“political opinion” and “religious belief” shall be construed in accordance with Article 2(3) and (4) of the Fair Employment & Treatment (NI) Order 1998.*”

<sup>11</sup> *ibid*

## **Appendix 3 List of Consultees**

(Schedule 9 4. (2) (a))

This is a list of individuals and groups with which Waterways Ireland will consult, as appropriate, as part of its Section 75 responsibilities. It is an indicative rather than an exhaustive list, which will be reviewed on an annual basis to ensure the consultees remain relevant to our functions and policies.

Waterways Ireland will ensure that consultation with regards to matters relating to the Section 75 duties, the Equality Scheme, screening and impact assessments will take place with the following relevant interest groups, the Equality Commission, other public authorities, community, voluntary and trade union groups, other groups with a legitimate interest in the matter. This will include those directly affected by the policy to be assessed, whether or not they have a direct economic or personal interest.

Waterways Ireland will, from time to time, contact consultees in advance to establish if they are interested in receiving correspondence in relation to specific exercises to prevent the generation of unnecessary documentation and minimise waste. Waterways Ireland will also from time to time ask consultees if they wish to be retained on the consultation list if they have not responded to consultation exercises in the previous two years.

### **List of Consultees**

Action for Dysphasia Adults - Speakability  
Action MS  
Action on Hearing Loss  
Advice NI  
Age Concern  
Age NI  
Age Sector Platform  
Alliance Party of Northern Ireland  
An Munia Tober  
Ar Ais Aris  
Ards Borough Council  
Armagh City & District Council  
Armagh Travellers Support Group  
Arthritis Care NI  
Arts Council of NI  
Association for Spina Bifida & Hydrocephalus (ASBAH)  
Autism Northern Ireland  
Baha'i Council (NI)  
Ballymena Borough Council  
Ballymoney Borough Council  
Banbridge District Council  
Barnardos

Belfast City Council  
 Belfast Education & Library Board  
 Belfast Islamic Centre  
 Belfast Regeneration Office  
 Belfast Unemployed Resource Centre  
 Biodiversity Officer  
 British Deaf Association  
 British Epilepsy Association  
 Brook Advisory Centre  
 Carafriend  
 Carers Northern Ireland National Association  
 Castlereagh Borough Council  
 Centre for Cross Border Studies  
 Centre for Voluntary Action Studies  
 Child Poverty Action Group  
 Childline NI  
 Children's Law Centre  
 Chrysalis Women`s Centre  
 CO3 Chief Officers 3rd Sector  
 Coalition on Sexual Orientation  
 Coiste Na n-Irchmont  
 Coleraine Borough Council  
 Committee on the Administration of Justice  
 Community Care Forum  
 Community Development & Health Network  
 Community Development and Health Network  
 Community Relations Council (CRC)  
 Community Relations Training/Learning Consortium  
 Confederation of Community Groups  
 Cookstown & Western Shores Area Network  
 Cookstown and Western Shores Area Network  
 Cookstown District Council  
 Co-Operation Ireland  
 Corrymeela Community  
 Council For Catholic Maintained Schools  
 Craigavon Asian Women & Children Association  
 Craigavon Borough Council  
 Craigavon Travellers Support Community  
 Craigavon Vietnamese Group  
 CRUSE Bereavement NI Regional Office  
 Cystic Fibrosis Trust  
 Democratic Unionist Party  
 Department for Employment and Learning  
 Department for Regional Development  
 Department of Agriculture and Learning  
 Department of Education  
 Department of Enterprise, Trade and Investment  
 Department of Finance and Personnel  
 Department of Health, Social Services and Public Safety  
 Department of the Environment  
 Derry City Council  
 Derry Travellers Support Group  
 Derry Well Woman  
 Diabetes UK (NI)

Disability Action  
 Disability Sport England  
 Down District Council  
 Down's Syndrome Association  
 Dungannon & South Tyrone Borough Council  
 East Down Rural Community Network  
 Eastern Health & Social Services Board  
 Emerald Star  
 Employers' for Disability (NI)  
 Equality Commission for NI  
 Equality Forum NI  
 Equality Unit  
 Erne Charter Boat Association  
 Extern Organisation  
 Family Planning Association (NI)  
 Fermanagh District Council  
 Fermanagh Rural Community Network  
 Fermanagh Shadow Youth Council  
 Fisheries Sectoral Development Programme  
 Focus on Family  
 Gay and Lesbian Youth NI  
 Gingerbread NI  
 Girl Guiding Ulster  
 GMB  
 Guru Nanak Gurdwara  
 Heritage Lottery Fund  
 Huntington Disease Association  
 I.C.B.A.N.  
 Iar-Chimi Fhear Manach  
 Indian Community Centre  
 Industrial Therapy Organisation (Ulster) Ltd  
 Inland Waterways Association of Ireland (NI Branch)  
 Intertrade Ireland  
 Japanese Society of NI  
 La Societa Italiana Irlanda del Nord  
 Larne Borough Council  
 Lesbian Line  
 Letterbreen Development Association  
 Limavady District Council  
 Lisburn City Council  
 Londonderry Port and Harbour Commissioners  
 Loughs Agency  
 LUPUS Group  
 Lurgan Council for Voluntary Action  
 Magherafelt District Council  
 Making Women Seen & Heard  
 ME Association  
 MENCAP  
 Methodist Church of Ireland  
 Mid-Ulster Women's Network  
 Moyle District Council  
 Multi-Cultural Resource Centre NI  
 Multiple Sclerosis Society (NI)  
 Muscular Dystrophy Group, NI

National Trust  
 Newry & Mourne District Council  
 Newry & Mourne Women Ltd  
 Newtownabbey Borough Council  
 Newtownabbey Senior Citizen's Forum  
 NIACRO  
 North Down Borough Council  
 North Eastern Education & Library Board  
 North West Ethnic Communities Association  
 North West Forum of People With Disabilities  
 Northern Health & Social Services Board  
 Northern Ireland African Cultural Centre  
 Northern Ireland Anti-Poverty Network  
 Northern Ireland Association of Mental Health  
 Northern Ireland Citizens Advice Bureau  
 Northern Ireland Committee - Irish Congress of Trade Unions  
 Northern Ireland Council for Ethnic Minorities  
 Northern Ireland Council for the Homeless  
 Northern Ireland Council for Voluntary Action  
 Northern Ireland Dyslexia Association  
 Northern Ireland Environmental Link  
 Northern Ireland Filipino Association  
 Northern Ireland Filipino Community in Action  
 Northern Ireland Gay Rights Association  
 Northern Ireland Housing Executive  
 Northern Ireland Human Rights Commission (NIHRC)  
 Northern Ireland Inter-Faith Forum  
 Northern Ireland Partnership Board  
 Northern Ireland Pre-School Playgroup Association  
 Northern Ireland Statistics & Research Agency  
 Northern Ireland Statistics and Research Agency  
 Northern Ireland Women's Aid Federation  
 Northern Ireland Women's European Platform  
 Northern Ireland Youth Forum  
 NSPCC Northern Ireland Division  
 NUS USI  
 Office of the First Minister & Deputy First Minister  
 Omagh District Council  
 Omagh Women's Area Network  
 Organisation  
 Organisation for the Unemployed  
 Playboard NI Ltd  
 Pobal  
 Praxis Care  
 Progressive Unionist Party  
 Proteus  
 Queer Space  
 Regeneration of South Armagh (RoSA)  
 Rivers Agency  
 Royal National Institute for the Blind (RNIB)  
 Rural Development Council  
 Save the Children  
 Scout Association NI

SDLP  
 Sense Northern Ireland  
 Share Centre  
 Sinn Fein  
 South Eastern Education & Library Board  
 Southern Education & Library Board  
 Southern Health & Social Services Board  
 Special EU Programmes Body  
 Sperrin Lakeland Senior Citizens` Consortium  
 Sports Council For Northern Ireland  
 Staff Commission for Education & Library Boards  
 Strabane Community Network  
 Strabane Community Network  
 Strabane District Council  
 Sustainable Northern Ireland Programme  
 Tar Abhaile  
 The Cedar Foundation  
 The Department of Culture Arts and Leisure  
 The Guide Dogs for the Blind Association  
 The HIV Support Centre  
 The Local Government Staff Commission for NI  
 The Northern Ireland Office  
 The Rainbow Project  
 The Rural Centre  
 The Special Olympics Ulster  
 The Women's Centre  
 Tourist Development International  
 Ulster Peoples College  
 Ulster Unionist Party  
 Ulster Waterways Group  
 Ulster Wildlife Trust  
 Ulster's People College  
 Ulster-Scots Heritage Council  
 UNISON  
 Unite  
 University of the 3rd Age  
 University of the Third Age  
 University of Ulster School of Environmental Studies  
 UUJ Department of Public Policy  
 Victim Support (NI) Central Office  
 Voluntary And Community Unit-  
 Volunteer Now  
 Western Health & Social Services Board  
 Youth Council for Northern Ireland  
 Youthnet

## Appendix 4    Timetable for measures proposed

(Schedule 9 4 (3) (b))

<b>Measure</b>	<b>Lead responsibility</b>	<b>Timetable</b>
<b>Section 75 Annual Progress Report</b>  [2.7]	Equality Officer	31 August (annually)
<b>Action plan</b>  Consultation on draft action plan  [2.15]  Finalised action plan published [2.18]	Equality Officer     Equality Officer	May 2013     August 2013
<b>Consultation</b>  Consultation list reviewed and updated  [3.4]	Equality Officer	September (annually)
<b>Screening</b>  Screening timetable [4.4]  Publication of Screening Reports [4.15]	Equality Officer   Equality Officer	On going as required – reported on in Annual Progress Report  Published quarterly
<b>EQIA</b> EQIA timetable [4.16]	Equality Officer	As required – reported on in Annual Progress Report to ECNI
<b>Monitoring</b>  Review of monitoring information [4.31]  Publication of monitoring information [4.33;4.34]	Chief Executive & Senior Management Team   Equality Officer	Reported on in Annual Progress Report and published on Waterways Ireland website



<b>Training</b>  <i>Development ,delivery and evaluation of equality training</i> <i>[5]</i>	<i>Equality Officer/Head of HR</i>	<i>Training ongoing</i> <i>Training plan developed annually</i>
<b>Access to Information &amp; Services</b>  <i>Assessing access to information and services</i> <i>[6.9]</i>	<i>Equality Officer</i>	<i>Reviewed for Annual Progress Report</i>
<b>Communication</b>  <i>Communication of equality scheme</i> <i>[9.3]</i>  <i>Notification of consultees</i> <i>[9.3]</i>	<i>Equality Officer</i>	<i>Over a 3 month period following approval by Equality Commission</i>
<i>Review</i>  <i>Review of equality scheme</i> <i>[10.1]</i>	<i>Chief Executive</i>	<i>November 2017</i>

## **Appendix 5    Glossary of terms**

### **Action plan**

A plan which sets out actions a public authority will take to implement its Section 75 statutory duties. It is a mechanism for the realisation of measures to achieve equality outcomes for the Section 75 equality and good relations categories.

### **Action measures and outcomes**

Specific measures to promote equality and good relations for the relevant Section 75 and good relations categories, linked to achievable outcomes, which should be realistic and timely.

### **Adverse impact**

Where a Section 75 category has been affected differently by a policy and the effect is less favourable, it is known as adverse impact. If a policy has an adverse impact on a Section 75 category, a public authority must consider whether or not the adverse impact is unlawfully discriminatory. In either case a public authority must take measures to redress the adverse impact, by considering mitigating measures and/or alternative ways of delivering the policy.

### **Affirmative action**

In general terms, affirmative action can be defined as being anything consistent with the legislation which is necessary to bring about positive change. It is a phrase used in the Fair Employment and Treatment Order(NI) 1998 to describe lawful action that is aimed at promoting equality of opportunity and fair participation in employment between members of the Protestant and Roman Catholic communities in Northern Ireland.

### **Article 55 Review**

Under the Fair Employment and Treatment (NI) Order 1998, all registered employers must conduct periodic reviews of the composition of their workforces and of their employment practices for the purposes of determining whether members of the Protestant and Roman Catholic communities are enjoying, and are likely to continue to enjoy, fair participation in employment in each employer's concern These reviews, which are commonly known as Article 55 Reviews, must be conducted at least once every three years.

### **Audit of inequalities**

An audit of inequalities is a systematic review and analysis of inequalities which exist for service users and those affected by a public authority's policies. An audit can be used by a public authority to inform its work in relation to the Section 75 equality and good relations duties. It can also enable public authorities to assess progress on the implementation of the Section 75 statutory duties, as it provides baseline information on existing inequalities relevant to a public authority's functions.

## **Consultation**

In the context of Section 75, consultation is the process of asking those affected by a policy (ie, service users, staff, the general public) for their views on how the policy could be implemented more effectively to promote equality of opportunity across the 9 categories. Different circumstances will call for different types of consultation. Consultations could, for example, include meetings, focus groups, surveys and questionnaires.

## **Council of Europe**

The Council of Europe, based in Strasbourg, covers virtually the entire European continent, with its 47 member countries. Founded on 5 May 1949 by 10 countries, the Council of Europe seeks to develop throughout Europe common and democratic principles based on the European Convention on Human Rights and other reference texts on the protection of individuals.

## **Desk audit**

An audit of a draft equality scheme to ensure that the scheme conforms with the requirements on form and content as detailed in the Commission's Guidelines (the Guide).

## **Differential impact**

Differential impact occurs where a Section 75 group has been affected differently by a policy. This effect could either be positive, neutral or negative. A public authority must make a judgement as to whether a policy has a differential impact and then it must determine whether the impact is adverse, based on a systematic appraisal of the accumulated information.

## **Discrimination**

The anti-discrimination laws prohibit the following forms of discrimination:

- Direct discrimination
- Indirect Discrimination
- Disability Discrimination
- Victimisation
- Harassment

Brief descriptions of these above terms follow:

- Direct discrimination

This generally occurs where a public authority treats a person less favourably than it treats (or, would treat) another person, in the same or similar circumstances, on one or more of the statutory non-discrimination grounds.

A decision or action that is directly discriminatory will normally be unlawful unless: (a) in an age discrimination case, the decision can be objectively justified, or (b) in any other case, the public authority can rely on a statutory exception that permits it – such as a *genuine occupational requirement exception*; or, a *positive action exception which permits the employer to use*

“welcoming statements” or to take other lawful positive action to encourage participation by under-represented or otherwise disadvantaged groups.

- Indirect discrimination

The definition of this term varies across some of the anti-discrimination laws, but indirect discrimination generally occurs where a public authority applies to all persons a particular provision, criterion or practice, but which is one that has the effect of placing people who share a particular equality characteristic (e.g. the same sex, or religious belief, or race) at a particular disadvantage compared to other people.

A provision, criterion or practice that is indirectly discriminatory will normally be unlawful unless (a) it can be objectively justified, or (b) the public authority can rely on a statutory exception that permits it.

- Disability discrimination

In addition to direct discrimination and victimisation and harassment, discrimination against disabled people may also occur in two other ways: namely,

- (a) *disability-related discrimination*, and
- (b) *failure to comply with a duty to make reasonable adjustments*).

(a) *Disability-related discrimination* generally occurs where a public authority, without lawful justification, and for a reason which relates to a disabled person’s disability, treats that person less favourably than it treats (or, would treat) other people to whom that reason does not (or, would not) apply.

(b) *Failure to comply with a duty to make reasonable adjustments*: One of the most notable features of the disability discrimination legislation is that in prescribed circumstances it imposes a duty on employers, service providers and public authorities to take such steps as are reasonable to remove or reduce particular disadvantages experienced by disabled people in those circumstances.

- Victimisation

This form of discrimination generally occurs where a public authority treats a person less favourably than it treats (or, would treat) another person, in the same or similar circumstances, because the person has previously exercised his/her rights under the anti-discrimination laws, or has assisted another person to do so. Victimisation cannot be justified and is always unlawful.

- Harassment

Harassment generally occurs where a person is subjected to unwanted conduct that is related to a non-discrimination ground with the purpose, or which has the effect, of violating their dignity or of creating for them an intimidating, hostile, degrading, humiliating or offensive environment. Harassment cannot be justified and is always unlawful.

## **Economic appraisal**

An economic appraisal is a systematic process for examining alternative uses of resources, focusing on assessment of needs, objectives, options, costs benefits, risks, funding and affordability and other factors relevant to decisions.

## **Equality impact assessment**

The mechanism underpinning Section 75, where existing and proposed policies are assessed in order to determine whether they have an adverse impact on equality of opportunity for the relevant Section 75 categories. Equality impact assessments require the analysis of both quantitative and qualitative data.

## **Equality of opportunity**

The prevention, elimination or regulation of discrimination between people on grounds of characteristics including sex, marital status, age, disability, religious belief, political opinion, dependants, race and sexual orientation. The promotion of equality of opportunity entails more than the elimination of discrimination. It requires proactive measures to be taken to secure equality of opportunity between the categories identified under Section 75.

## **Equality scheme**

A document which outlines a public authority's arrangements for complying with its Section 75 obligations. An equality scheme must include an outline of the public authority's arrangements for carrying out consultations, screening, equality impact assessments, monitoring, training and arrangements for ensuring access to information and services.

## **Good relations**

Although not defined in the legislation, the Commission has agreed the following working definition of good relations: 'the growth of relations and structures for Northern Ireland that acknowledge the religious, political and racial context of this society, and that seek to promote respect, equity and trust, and embrace diversity in all its forms'.

## **Mainstreaming equality**

The integration of equal opportunities principles, strategies and practices into the every day work of public authorities from the outset. In other words, mainstreaming is the process of ensuring that equality considerations are built into the policy development process from the beginning, rather than being bolted on at the end. Mainstreaming can help improve methods of working by increasing a public authority's accountability, responsiveness to need and relations with the public. It can bring added value at many levels.

## **Mitigation of adverse impact**

Where an equality impact assessment reveals that a particular policy has an adverse impact on equality of opportunity, a public authority must consider ways of delivering the policy outcomes which have a less adverse effect on the relevant Section 75 categories; this is known as mitigating adverse impact.

## **Monitoring**

Monitoring consists of continuously scrutinising and evaluating a policy to assess its impact on the Section 75 categories. Monitoring must be sensitive to the issues associated with human rights and privacy. Public authorities should seek advice from consultees and Section 75 representative groups when setting up monitoring systems.

Monitoring consists of the collection of relevant information and evaluation of policies. It is not solely about the collection of data, it can also take the form of regular meetings and reporting of research undertaken. Monitoring is not an end in itself but provides the data for the next cycle of policy screening.

## **Northern Ireland Act**

The Northern Ireland Act, implementing the Good Friday Agreement, received Royal Assent on 19 November 1998. Section 75 of the Act created the statutory equality duties.

## **Northern Ireland Statistics & Research Agency (NISRA)**

The Northern Ireland Statistics and Research Agency (NISRA) is an Executive Agency within the Department of Finance and Personnel (DFP). They provide statistical and research information regarding Northern Ireland issues and provide registration services to the public in the most effective and efficient way.

## **OFMDFM**

The Office of the First Minister and Deputy First Minister is responsible for providing advice, guidance, challenge and support to other NI Civil Service Departments on Section 75 issues.

## **PAFT**

The Policy Appraisal and Fair Treatment (PAFT) Guidelines constituted the first non-statutory attempt at mainstreaming equality in Northern Ireland in January 1994. The aim of the PAFT Guidelines was to ensure that issues of equality and equity informed policy making and activity in all spheres and at all levels of government. PAFT has now been superseded by Section 75 of the Northern Ireland Act 1998.

## **Policy**

The formal and informal decisions a public authority makes in relation to carrying out its duties. Defined in the New Oxford English Dictionary as 'a course or principle of action adopted or proposed by a government party, business or individual'. In the context of Section 75, the term **policies** covers all the ways in which a public authority carries out or proposes to carry out its functions relating to Northern Ireland. Policies include unwritten as well as written policies.

## **Positive action**

This phrase is not defined in any statute, but the Equality Commission understands it to mean any lawful action that a public authority might take for

the purpose of promoting equality of opportunity for all persons in relation to employment or in accessing goods, facilities or services (such as health services, housing, education, justice, policing). It may involve adopting new policies, practices, or procedures; or changing or abandoning old ones.

*Positive action* is not the same as *positive discrimination*. Positive discrimination differs from positive action in that *positive action* involves the taking of lawful actions whereas *positive discrimination* involves the taking of unlawful actions. Consequently, *positive action* is by definition lawful whereas *positive discrimination* is unlawful.

### **Qualitative data**

Qualitative data refers to the experiences of individuals from their perspective, most often with less emphasis on numbers or statistical analysis. Consultations are more likely to yield qualitative than quantitative data.

### **Quantitative data**

Quantitative data refers to numbers, typically derived from either a population in general or samples of that population. This information is often analysed by either using descriptive statistics, which consider general profiles, distributions and trends in the data, or inferential statistics, which are used to determine 'significance' either in relationships or differences in the data.

### **SACHR**

The Standing Advisory Commission on Human Rights (SACHR) has now been replaced by the Northern Ireland Human Rights Commission. SACHR, as part of its review of mechanisms in place to promote employment equality and reduce the unemployment differential, recommended that the PAFT Guidelines should be made a statutory requirement.

### **Screening**

The procedure for identifying which policies will be subject to equality impact assessment, and how these equality impact assessments will be prioritised. The purpose of screening is to identify the policies which are likely to have a minor/major impact on equality of opportunity so that greatest resources can be devoted to improving these policies. Screening requires a systematic review of existing and proposed policies.

### **Schedule 9**

Schedule 9 of the Northern Ireland Act 1998 sets out detailed provisions for the enforcement of the Section 75 statutory duties, including an outline of what should be included in an equality scheme.

### **Section 75**

Section 75 of the Northern Ireland Act provides that each public authority is required, in carrying out its functions relating to Northern Ireland, to have due regard to the need to promote equality of opportunity between:-

- persons of different religious belief, political opinion, racial group, age, marital status and sexual orientation;
- men and women generally;
- persons with a disability and persons without; and
- persons with dependants and persons without.

Without prejudice to these obligations, each public authority in carrying out its functions relating to Northern Ireland must also have regard to the desirability of promoting good relations between persons of different religious belief, political opinion or racial group.

### **Section 75 investigation**

An investigation carried out by the Equality Commission, under Schedule 9 of the NI Act 1998, arising from the failure of a public authority to comply with the commitments set out in its approved equality scheme. There are two types of Commission investigation, these are as follows:

1. An investigation of a complaint by an individual who claims to have been directly affected by the failure of a public authority to comply with its approved equality scheme;
2. An investigation initiated by the Commission, where it believes that a public authority may have failed to comply with its approved equality scheme.